

Union Bank

UB CARES

The coronavirus concerns continue throughout our country and as always, the Union Bank team is committed to the well-being and safety of our customers, employees, vendors, and the communities we serve.

Union Bank maintains active Business Continuity, Pandemic and Disaster Recovery plans that are in place 365 days a year to help guide us through unusual events. These plans are fluid and regularly tested, providing us tools and protocols in the event we need to consider executing the plan(s), much like the increasing threat of the coronavirus.

We have educated our employees on best practices to help protect them as well as minimize the spread, including:

- **Stay home when you are sick and/or have a fever of 100 degrees or more**
- **Wash your hands frequently with warm, soapy water for at least 20 seconds**
- **Regularly clean frequently touched surfaces and door handles**
- **Cover your mouth with tissues whenever you sneeze, and discard used tissues in the trash**
- **Exercise social distancing and avoid those who are sick with respiratory symptoms**

We encourage our customers and others visiting our offices to observe the same practices. In these uncertain times, expect that we will give you a warm greeting and a smile, but that we will not shake your hand to avoid passing germs.

Union Bank stands ready to meet your financial needs. **As we face the increasing threat of the virus here at home, we recommend that you fully utilize all of the options available with Union Bank that enable you to bank remotely, without needing to visit a branch including online banking www.hometownbank.bank, mobile banking and utilizing debit cards.** This will help minimize human contact and reduce the chances of passing the virus.

Unfortunately, a financial *side effect* of these types of events is an increase in fraud. The regulatory agencies governing banks are encouraging diligence when considering financial decisions for various causes. Most are legitimate and provide a wonderful service, but some are not. Additionally, make careful and deliberate decisions when considering the amount of cash you maintain. Having access to electronic solutions should help minimize this need.

Let's all do our part to keep our communities as safe and healthy as possible!